



This Privacy Policy governs the manner in which Channel Services Limited collects, uses, maintains and discloses information collected from users (each, a "User") of the channelservices.je website ("Site"). This privacy policy applies to the Site and all products and services offered by Channel Services Limited Ltd.

Personal identification information

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, make a payment, register on the site, fill out a form, respond to a survey, subscribe to the newsletter and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, name and email address. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Site-related activities.

Non-personal identification information

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of computer and technical information about Users means of connection to our Site, such as the operating system and the Internet service providers utilized and other similar information.

Web browser cookies

Our Site uses "cookies" to enhance User experience. The User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. The User may choose to set their web browser to refuse cookies, or to alert them when cookies are being sent. If they do so, note that some parts of the Site might not function properly.

How we use collected information

Channel Services Limited Ltd may collect and use the User's personal information for the following purposes:

- To personalise user experience

We may use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.

- To improve our Site

We may use feedback you provide to improve our products and services.

- To improve customer service

Your information helps us to more effectively respond to your customer service requests and support needs.

- To administer a content, promotion, survey or other Site feature

To send Users information they agreed to receive about topics we think will be of interest to them.

- To send periodic emails

We may use the email address to respond to their enquiries, questions, and/or other requests.

- To send periodic emails

The email address Users provide for order processing, will only be used to send them information and updates pertaining to their order. It may also be used to respond to their enquiries, and/or other requests or questions. If User decides to opt-in to our mailing list, they will receive emails that may include company news, updates, related product or service information, etc. If at any time the User would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email or User may contact us via our Site.

Cookies

A cookie is a string of information that a website stores on a visitor's computer, and that the visitor's browser provides to the website each time the visitor returns. Channel Services Limited Ltd uses cookies to help Channel Services Limited Ltd identify and track visitors, their usage of Channel Services Limited Ltd website, and their website access preferences. Channel Services Limited Ltd visitors who do not wish to have cookies placed on their computers should set their browsers to refuse cookies before using Channel Services Limited Ltd's websites, with the drawback that certain features of Channel Services Limited Ltd's websites may not function properly without the aid of cookies.

Google Analytics

Channel Services Limited Ltd uses Google Analytics, which is a web service provided by Google. Google Analytics also uses cookies, to help the website analyse how you use the site. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States. Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf.

Google will not associate your IP address with any other data held by Google. **You may refuse the use of cookies by selecting the appropriate settings on your browser**, however please note that if you do this you may not be able to use the full functionality of this website. **By using this website, you consent to the processing of data about you by Google in the manner and for the purposes set out above.**

Sharing your personal information

We do not sell, trade, or rent Users' personal identification information to others. We do not share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with others.

Third party websites

Users may find content on our Site that links to the sites and services of our clients, partners, suppliers, advertisers, and other third parties. We do not control the content or links that appear on these third party sites and are not responsible for the practices employed by websites linked to or from our Site. In addition, these sites or services, including their content and links, may be constantly changing. These sites and services may have their own privacy policies and customer service policies. Browsing and interaction on any other website, including websites which have a link to our Site, is subject to that website's own terms and policies.

Changes to this privacy policy

Channel Services Limited Ltd has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications.

Your acceptance of these terms

By using this Site, you signify your acceptance of this policy and terms of service. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

Contacting us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us using the contact details provided on our website.